

What is the Interlibrary Loan Service (ILL)?

When you are looking for items that are not held by Lackawanna County Library System, Tunkhannock Library staff can assist you with borrowing these items from libraries outside of our district.

Access PA (POWER LIBRARY) provides information about holdings at libraries throughout Pennsylvania. Patrons can search the Access PA database for items and give any book requests to a TPL staff member.

Who can use the ILL Service?

Any patron with a TPL card in good standing may use the service.

How long does it take to get ILL items?

On average, it takes about 7 to 14 days. However, sometimes it can take up to 6 weeks. The library can't guarantee delivery time, so it is best to plan ahead if you have a deadline.

Does Interlibrary Loan cost anything?

Generally, there is no charge to you. ILL items returned without their ILL sticker and/or barcode will incur a \$1.00 charge on your account. Libraries absorb the costs of processing and shipping, which are estimated at about \$30 per transaction.



Other Important Facts

The library limits the number of requests that you may make. The library will process your requests but cannot hold requests for future processing.

Tunkhannock Public Library cannot request the following items through ILL:

- Movies in DVD format
- Best sellers
- Reference, rare, and non-circulating materials
- Materials published within the current year

Items borrowed through the ILL Service must be picked up AND returned to the library where the request was made.